Marketing in the News

e.l.f. x Chipotle

Strategic Brand Management, Boston College by Cara Condodina and Crystal Chen



"We don't just want to do the conventional thing. We want to be part of culture and show up in unique places."

Chris Brandt, Chipotle's CMO

"How do we create an experience and a universe that people want to be part of?"

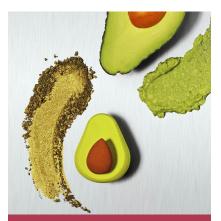
Kory Marchisotto, e.l.f.'s CMO

Product Offerings



Chipotle Eyeshadow Palette

\$16



Extra Guac Sponge Set

\$10



Make It Hot Lip Gloss

\$8



Eyes Chips Face Makeup Bag

\$18

Product Offerings

"Eyes Chips Face" Bowl (Vegan)

\$9.85



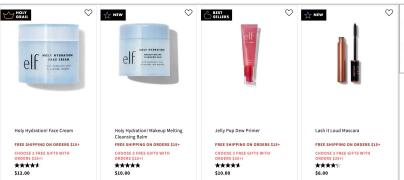
How is a collaboration between a fast casual chain restaurant and a makeup brand possible?

Jennifer Aaker's Big 5 Brand Personality Model:

Consumers become "friends" with a brand that has a similar personality as them.



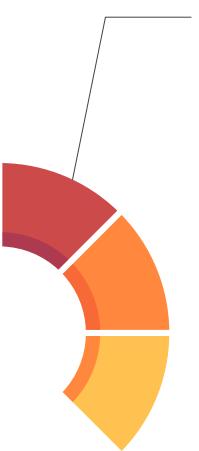
- Both are widely available across the United States
 - Chipotle Locations (USA) 2,744
 - E.l.f. Available at: CVS, Target, Walgreens, Walmart, Ulta, Sephora, etc.
- Widely known
- Degree of credibility for what they offer
- Standard of quality and consistency;
 even at low price points → balanced CVP



Chicken Bowl

\$7.85

Chicken, Fresh Tomato Salsa, Sour Cream, Romaine Lettuce, White Rice, and Black Beans



Sincerity

- Emphasize sustainability in their products
 - Ingredient-conscious (sourcing & sustainable)
 - Real "Foodprint"
 - GMO/vegan & cruelty-free





Look good and feel good—all our formulas are 100% vegan, no animal testing and made without the nasty bad-for-you stuff. Totally guilt-free.



100% vegan and cruelty-free, worldwide.



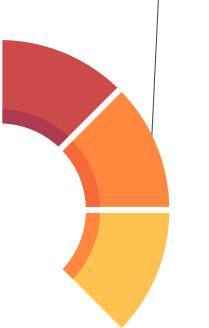
free from phthalates, parabens, nonylphenol ethoxylates, triclosan, triclocarban, and hydroquinone. All skincare is also free from sulfates.



REAL INGREDIENTS

We have always been committed to preparing real food made with real ingredients. You know, the kind you can recognize and pronounce.





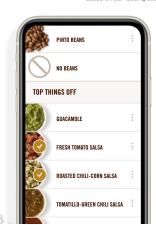
Sincerity

BUILD YOUR CHIPOTLE ORDER TO CALCULATE YOUR REAL FOODPRINT

Real Foodprint calculates an average sustainability impact across each of our 53 real ingredients based on our leading sourcing standards as compared to conventional ingredients.

IMPROVED SOIL HEALTH

2.8 SQ FEET



LESS CARBON IN THE ATMOSPHERE 3.2 GRAMS	SUPPORTED ORGANIC LAND $2.0_{\text{ SQ FEET}}$
WATER SAVED 0.7 GALLONS	ANTIBIOTICS AVOIDED O.O MILLIGRAMS

DETAILS HOW TO USE INGREDIENTS

NET WT 0.88 OZ (25 g)

Mica, Synthetic Fluorphlogopite, Talc, Tridecyl Trimellitate, Dimethicone, Ethylhexyl Palmitate, Silica, Calcium Sodium Borosilicate, Magnesium Palmitate, Magnesium Stearate, Boron Nitride, Calcium Aluminum Borosilicate, Phenoxyethanol, Caprylyl Glycol, Tin Oxide, Diethylhexyl Syringylidenemalonate, Caprylic/Capric TriglycerideMAY CONTAIN:Titanium Dioxide (CI 77891), Iron Oxides (CI 77491, 77492, 77499), Yellow 5 Lake (CI 19140), Red 40 Lake (CI 16035), Manganese Violet (CI 77742), Blue 1 Lake (CI 42090), Chromium OxideGreen (CI 77288), Ferric Ferrocyanide (CI 77510), Black 2 (CI 77266)(Nano)



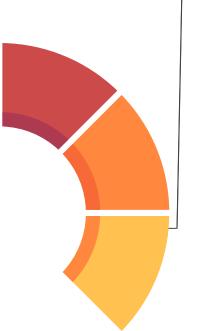


e.l.f. Cosmetics

- Young/trendy
- Up-to-date
- Elements of surprise (i.e., Chipotle collab)
- TikTok presence -- original "Eyes Lips Face" song
- Involved with celebrity makeup artists and social media micro-influencers

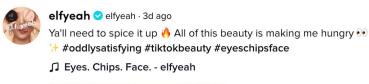
Chipotle

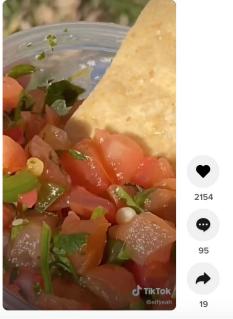
- Serve options for most dietary preferences/restrictions
- On the new **social media** trends
- Well-known by **younger generations/trendy**

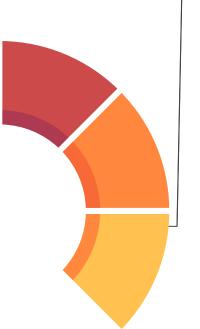


Excitement

- Original song "Eyes Chips Face" (spoof on e.l.f.'s original TikTok song "Eyes Lips Face")
- Appeals to trendy Gen Z consumers
- Builds cultural relevance

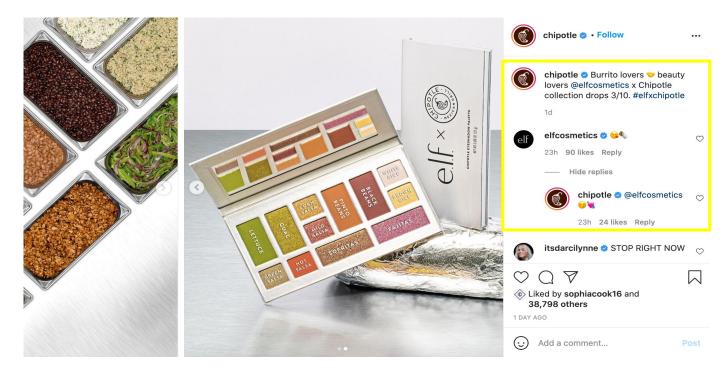






Excitement

Instagram interactions



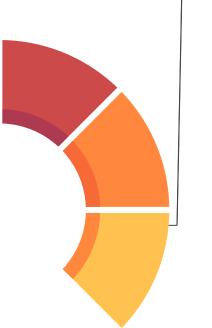
Excitement

Instagram interactions

My kind of palette







Jennifer Aaker's Big 5 Brand Personality Model: Consumers become "friends" with a brand that has a similar personality as them.

Since Chipotle and e.l.f. align on similar brand personality traits, a collaboration between them works since they can:

- Express each brand's personality traits in a single unified campaign
- Appeal to both consumer markets despite offering completely different products
- Gain attention from pop-culture through unexpected and culturally relevant campaign

Thank you!